

TI FAQs-Care Manager Requirements

Version: 5/29/2018

As specified in Core Component #3, the care manager's case load of high risk patients should not exceed 1:100. Is this a firm number?

Yes, this is a fixed ratio

What are the education requirements for a care manager?

A care manager must be a registered nurse with a Bachelor's degree or a Master's prepared licensed social worker. In the event the practice is unable to hire a care manager(s) with those qualifications, a licensed practical nurse or someone with a bachelors or an advanced degree in the behavioral health or social services field plus one year of relevant experience in clinical care management, care coordination, or case management are also acceptable.

Is the Care Manager position full time?

Yes, the care manager position has to be a full-time employee equivalent (FTE).

Can I contract out the care manager position?

Yes, you can contract out the role of the care manager if you believe that the role cannot be met by one or more staff at your practice.

Can care managers be shared among different sites?

Yes, care managers do not need to be specific to one site.

What type of patients would the care manager oversee?

Only patients placed in the high risk registry.